

# Benchmark City Survey - 2017 Data

## Section B: General

Please refer survey questions or comments to Darcy Boorem, Senior Crime Analyst  
Overland Park Police Department, [darcy.boorem@opkansas.org](mailto:darcy.boorem@opkansas.org) or 913-327-6953.

### Background

The Benchmark City Survey was originally designed in 1997 by a core group of Police Chiefs from around the country. These Chiefs sought to establish a measurement tool to help ensure their Departments were providing the best service possible within their respective community.

The survey provides a wide range of information about each Department. With that information, the participating agencies can set better goals and objectives, and then compare their performance in the various areas.

The Overland Park, Kansas Police Department has taken the lead in compiling the survey results, and makes the final Benchmark City Survey Report available to all participants at an annual Chief's Summit hosted by participating agencies on a rotating basis. This year the conference is being held in Springfield, MO.

### 2017 Participating Agencies

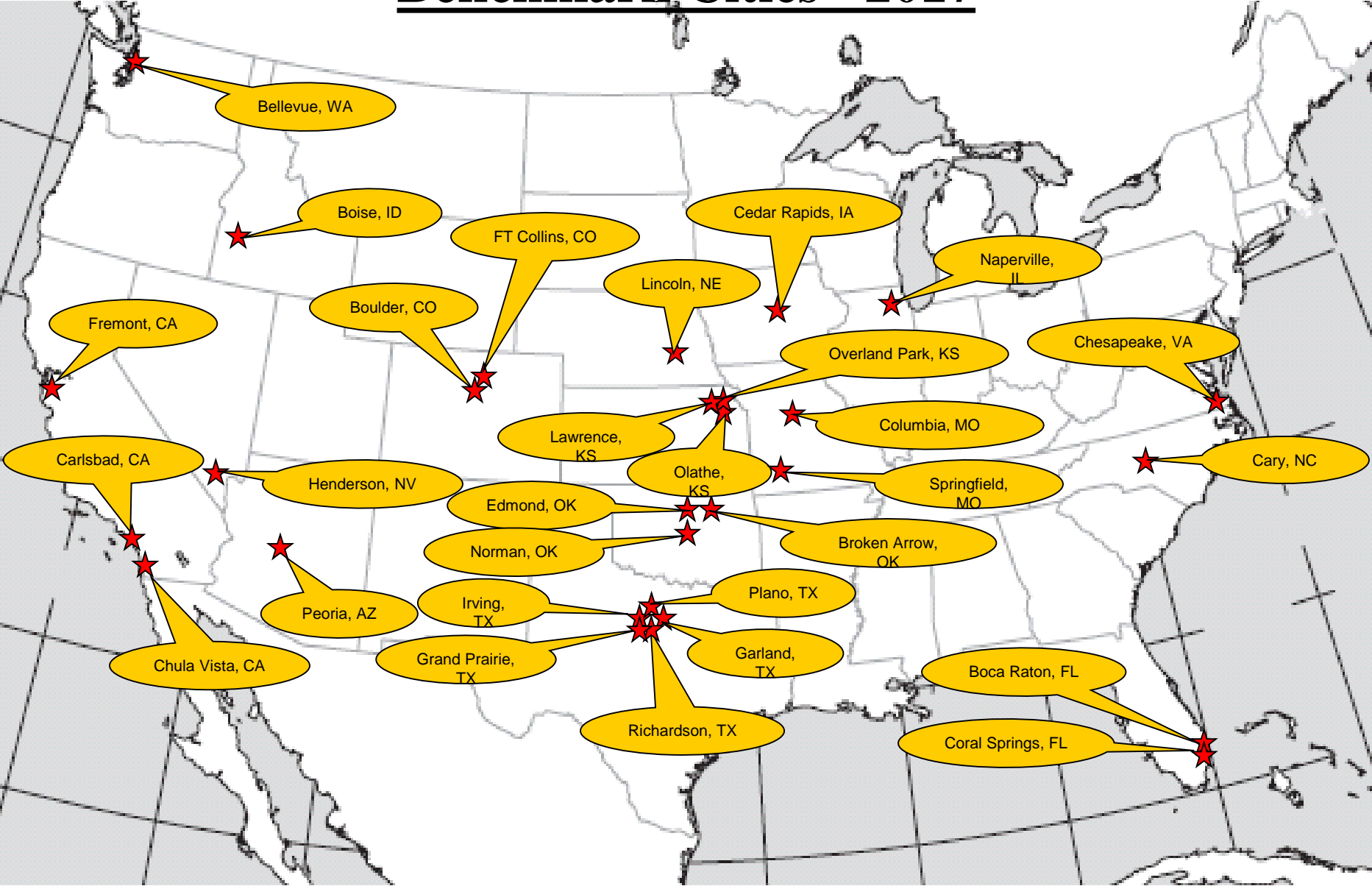
Bellevue, WA – Steve Mylett  
Boca Raton, FL - Daniel C. Alexander  
Boise, ID – William Bones  
Boulder, CO – Greg Testa  
Broken Arrow, OK – Brandon Berryhill  
Carlsbad, CA – Neil Gallucci  
Cary, NC – Tony Godwin  
Cedar Rapids, IA – Wayne Jerman  
Chesapeake, VA - Kelvin L. Wright  
Chula Vista, CA – Roxana Kennedy

Columbia, MO – Kenneth M. Burton  
Coral Springs, FL – Clyde Parry  
Edmond, OK – J.D. Younger  
Fort Collins, CO – Terry Jones (Interim)  
Fremont, CA – Richard Lucero  
Garland, TX - Mitch Bates  
Grand Prairie, TX – Steve Dye  
Henderson, NV – LaTasha Watson  
Irving, TX – Jeff Spivey

Lawrence, KS –Gregory Burns Jr.  
Lincoln, NE – Jeffrey Bliemeister  
Naperville, IL – Robert W. Marshall  
Norman, OK – Keith Humphrey  
Olathe, KS – Steve Menke  
Overland Park, KS – Frank Donchez  
Peoria, AZ – Roy W. Minter Jr.  
Plano, TX - Gregory W. Rushin  
Richardson, TX – Jim Spivey  
Springfield, MO - Paul Williams

# A Coalition for Mutual Support

## Benchmark Cities - 2017

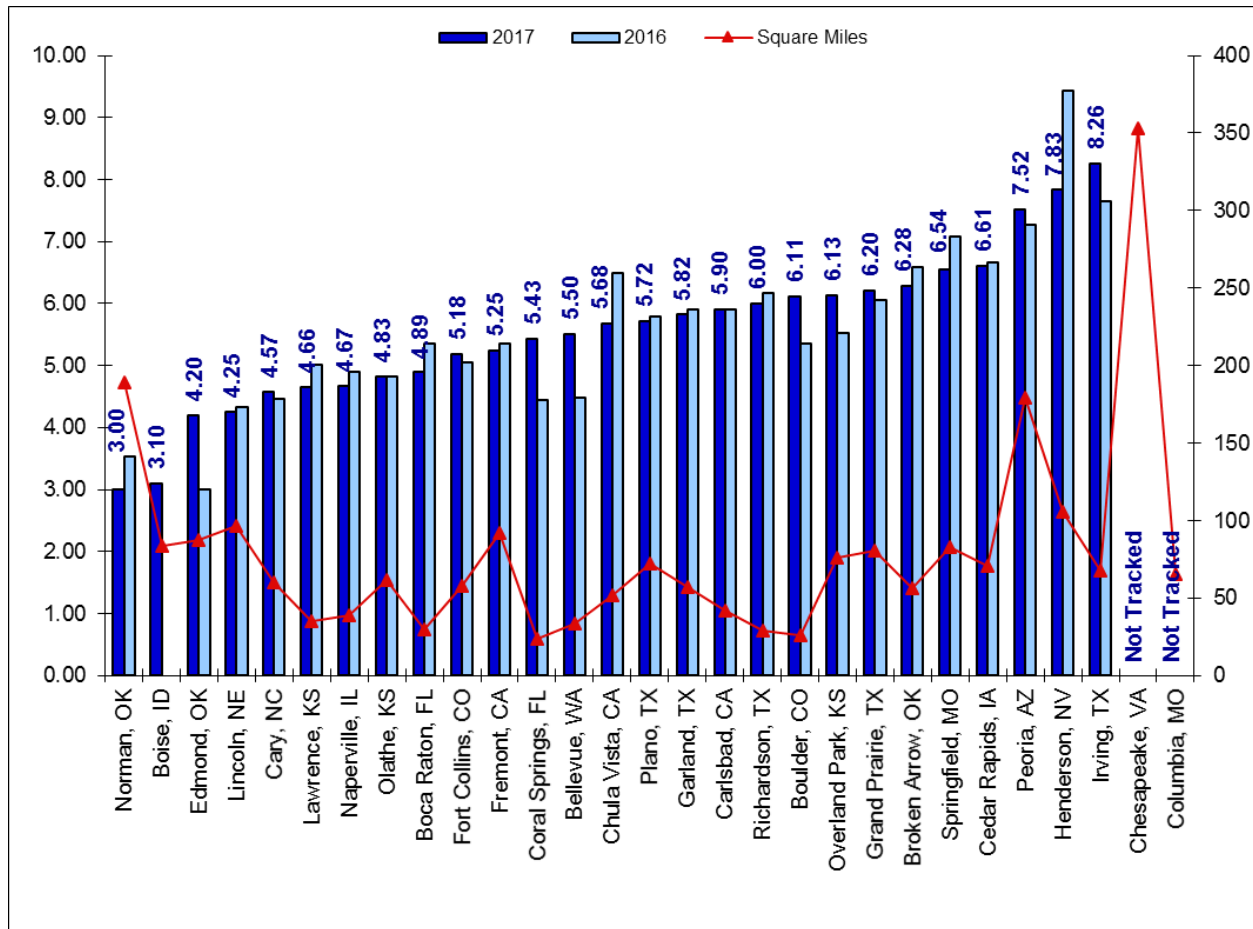


# A Coalition for Mutual Support

## Benchmark City Survey - 2017 Data

### Response Time Priority I, 2-Year Comparison

2017 Average Response Time is 5.56 Minutes - Median Response Time is 5.68



Note: Time is displayed in fractions of minutes. Example: 5.75 = 5 minutes and 45 seconds. Calls For Service include only calls where someone telephoned to request police response. They do not include officer-initiated calls. \*\* Response time is calculated from enroute to arrive

# A Coalition for Mutual Support

## Benchmark City Survey - 2017 Data

### Response Time Priority I, 5-Year Comparison

**2017 Average Response Time is 5.56 Minutes - Median Response Time is 5.68**

City Name	Square Miles	2017	2016	2015	2014	2013
Bellevue, WA	33.5	5.50	4.49	4.65	4.20	5.50
Boca Raton, FL	29.6	4.89	5.36	4.24	4.17	4.51
Boise, ID	84.0	3.10	Not Tracked	3.17	3.10	3.51
Boulder, CO	26.0	6.11	5.35	5.47	6.32	6.24
Broken Arrow, OK	56.5	6.28	6.58	5.05	5.07	5.12
Carlsbad, CA	42.0	5.90	5.90	6.20		
Cary, NC	60.0	4.57	4.46			
Cedar Rapids, IA	70.8	6.61	6.67	2.66	2.45	4.20
Chesapeake, VA	353.0	Not Tracked	Not Tracked	Not Tracked	8.13	8.13
Chula Vista, CA **	52.0	5.68	6.50	6.80	4.95	4.95
Columbia, MO	65.8	Not Tracked	Not Tracked	18.72	8.67	10.75
Coral Springs, FL	24.0	5.43	4.44	5.17	4.33	5.00
Edmond, OK	87.5	4.20	3.00	5.04	4.78	4.80
Fort Collins, CO	58.0	5.18	5.05	4.53	4.61	5.00
Fremont, CA	92.0	5.25	5.36	5.81	7.20	7.00
Garland, TX	57.0	5.82	5.90	6.05	5.78	5.76
Grand Prairie, TX	81.0	6.20	6.05	6.50	4.73	5.29
Henderson, NV	106.0	7.83	9.44	9.22	9.25	6.27
Irving, TX	68.0	8.26	7.65	7.15	6.24	6.29
Lawrence, KS	34.9	4.66	5.02	4.56	5.67	4.06
Lincoln, NE	96.8	4.25	4.33	4.35	Not Tracked	4.00
Naperville, IL	39.0	4.67	4.90	4.98	4.93	5.93
Norman, OK	189.5	3.00	3.54	Not Tracked	4.06	4.18
Olathe, KS	62.0	4.83	4.82	4.92	5.00	5.00
Overland Park, KS	76.0	6.13	5.52	6.10	6.10	6.20
Peoria, AZ	179.0	7.52	7.27	6.82	6.53	6.48
Plano, TX	72.2	5.72	5.80	5.93	6.04	5.75
Richardson, TX	29.0	6.00	6.17	5.90	6.25	6.26
Springfield, MO	83.0	6.54	7.08	6.93	6.48	6.44
<b>Average</b>	<b>79.6</b>	<b>5.56</b>	<b>5.64</b>	<b>6.04</b>	<b>5.58</b>	<b>5.65</b>
<b>Median</b>	<b>65.8</b>	<b>5.68</b>	<b>5.44</b>	<b>5.64</b>	<b>5.37</b>	<b>5.50</b>

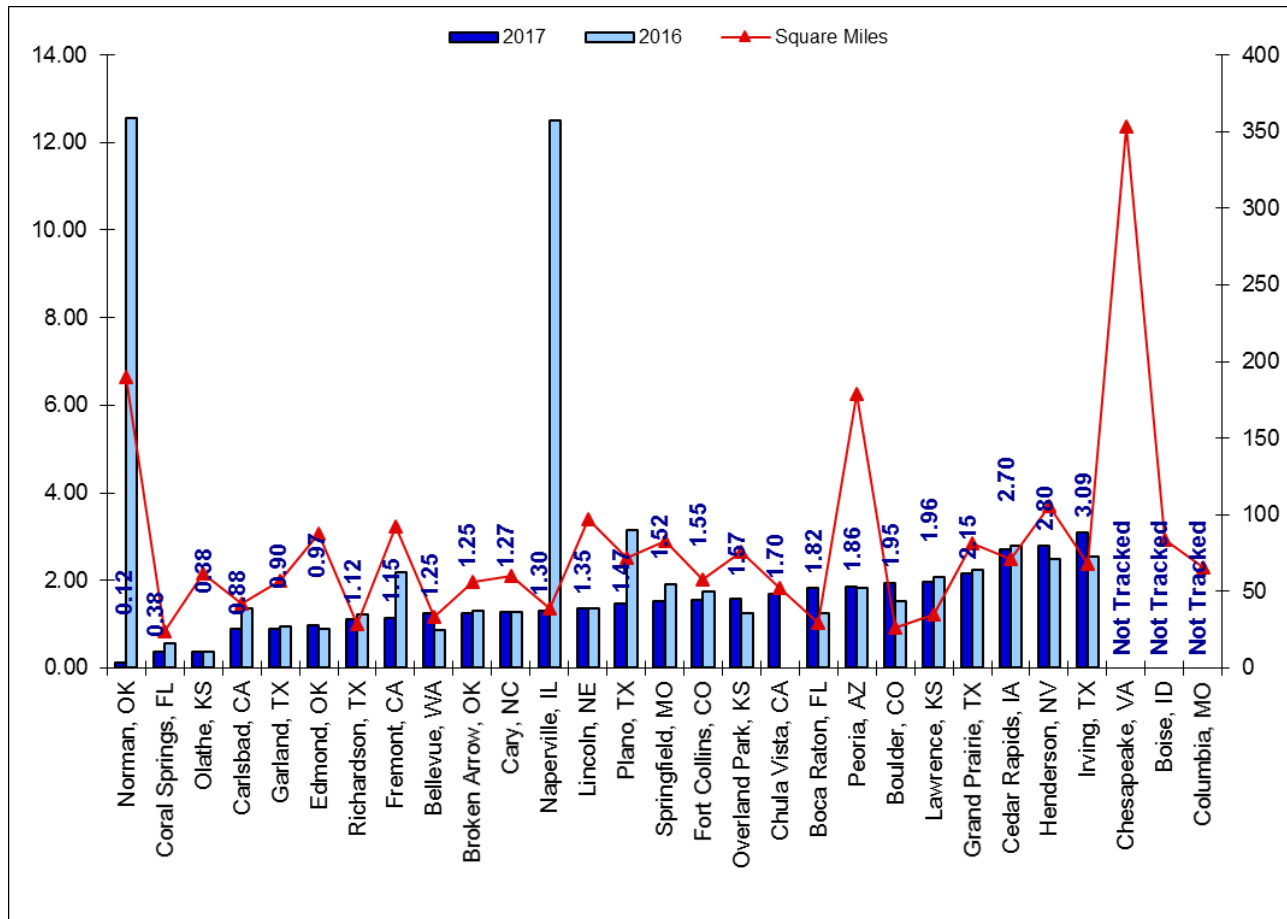
Note: Time is displayed in fractions of minutes. Example: 5.75 = 5 minutes and 45 seconds. Calls For Service include only calls where someone telephoned to request police response. They do not include officer-initiated calls. \*\* Response time is calculated from enroute to arrive.

# A Coalition for Mutual Support

## Benchmark City Survey - 2017 Data

### Call Receipt to Dispatch Time Priority I, 2-Year Comparison

**2017 Average Call Receipt to Dispatch Time is 1.48 Minutes - Median Time is 1.41**



Note: Time is displayed in fractions of minutes. Example: 5.75 = 5 minutes and 45 seconds. Calls For Service include only calls where someone telephoned to request police response. They do not include officer-initiated calls.

# A Coalition for Mutual Support

## Benchmark City Survey - 2017 Data

### Median Call Receipt to Dispatch Time Priority I, 5-Year Comparison

**2017 Average Call Receipt to Dispatch Time is 1.48 Minutes - Median Time is 1.41**

City Name	Square Miles	2017	2016	2015	2014	2013
Bellevue, WA	33.5	1.25	0.87	1.28		
Boca Raton, FL	29.6	1.82	1.25	1.08		
Boise, ID	84.0	Not Tracked	Not Tracked	14.18		
Boulder, CO	26.0	1.95	1.52	1.48		
Broken Arrow, OK	56.5	1.25	1.30	1.32		
Carlsbad, CA	42.0	0.88	1.35	1.11		
Cary, NC	60.0	1.27	1.28			
Cedar Rapids, IA	70.8	2.70	2.79	2.66		
Chesapeake, VA	353.0	Not Tracked	Not Tracked	Not Tracked		
Chula Vista, CA **	52.0	1.70	Unknown	1.90		
Columbia, MO	65.8	Not Tracked	Not Tracked	8.35		
Coral Springs, FL	24.0	0.38	0.55	1.22		
Edmond, OK	87.5	0.97	0.88	0.98		
Fort Collins, CO	58.0	1.55	1.75	1.20		
Fremont, CA	92.0	1.15	2.20	2.50		
Garland, TX	57.0	0.90	0.96	1.15		
Grand Prairie, TX	81.0	2.15	2.24	3.13		
Henderson, NV	106.0	2.80	2.49	2.64		
Irving, TX	68.0	3.09	2.54	2.30		
Lawrence, KS	34.9	1.96	2.08	2.3		
Lincoln, NE	96.8	1.35	1.37	1.15		
Naperville, IL	39.0	1.30	12.50	Not Tracked		
Norman, OK	189.5	0.12	12.57	Not Tracked		
Olathe, KS	62.0	0.38	0.38	0.42		
Overland Park, KS	76.0	1.57	1.24	0.68		
Peoria, AZ	179.0	1.86	1.82	1.78		
Plano, TX	72.2	1.47	3.16	2.90		
Richardson, TX	29.0	1.12	1.22	1.32		
Springfield, MO	83.0	1.52	1.90	1.87		
<b>Average</b>	<b>79.6</b>	<b>1.48</b>	<b>2.49</b>	<b>2.44</b>		
<b>Median</b>	<b>65.8</b>	<b>1.41</b>	<b>1.52</b>	<b>1.48</b>		

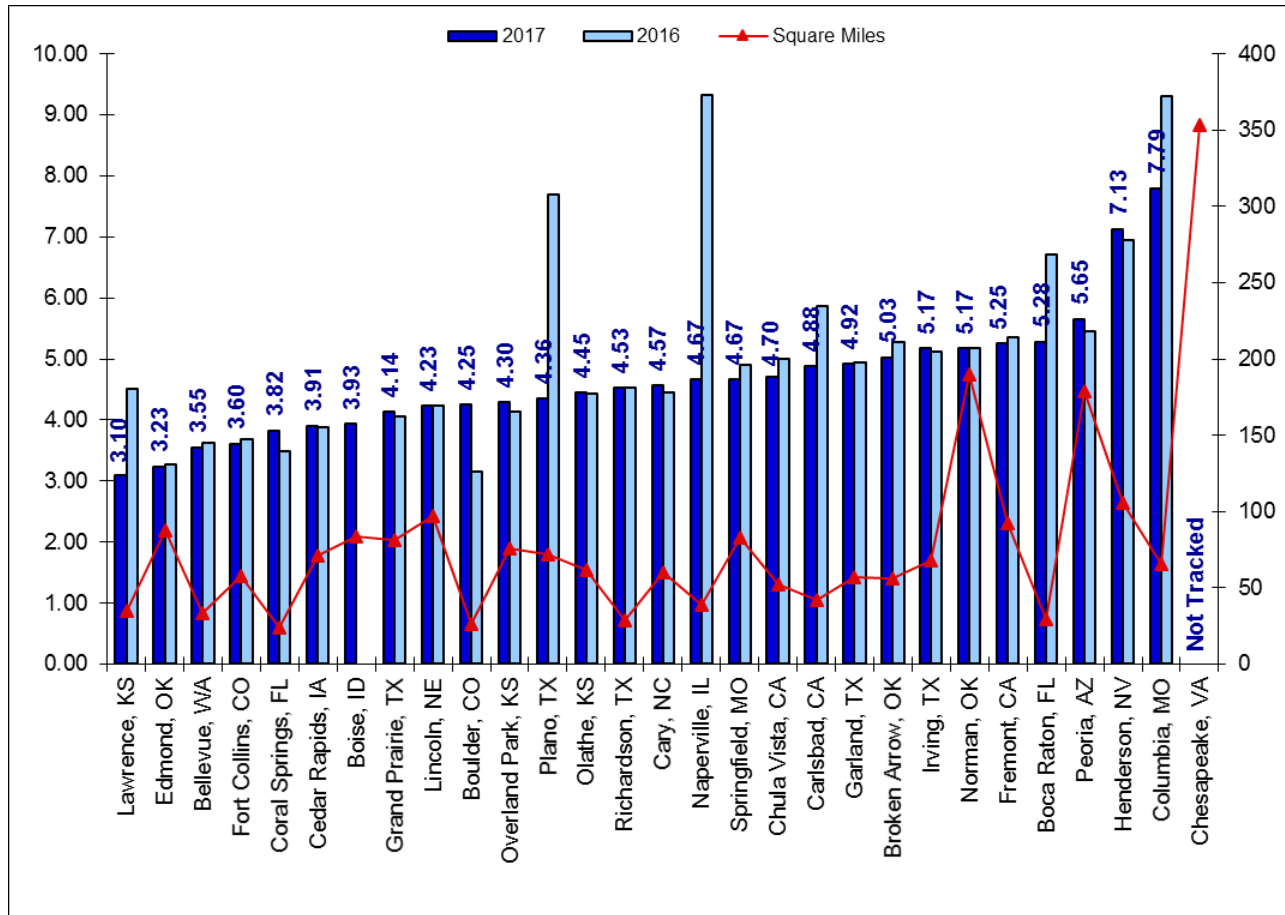
Note: Time is displayed in fractions of minutes. Example: 5.75 = 5 minutes and 45 seconds. Calls For Service include only calls where someone telephoned to request police response. They do not include officer-initiated calls.

# A Coalition for Mutual Support

## Benchmark City Survey - 2017 Data

### Median Call Dispatch to Arrival Time Priority I, 2-Year Comparison

**2017 Average Call Dispatch to Arrival Time is 4.65 Minutes - Median Time is 4.55**



Note: Time is displayed in fractions of minutes. Example: 5.75 = 5 minutes and 45 seconds. Calls For Service include only calls where someone telephoned to request police response. They do not include officer-initiated calls. \*\* Response time is calculated from enroute to arrive

# A Coalition for Mutual Support

## Benchmark City Survey - 2017 Data

### Median Call Dispatch to Arrival Time Priority I, 2-Year Comparison

**2017 Average Call Dispatch to Arrival Time is 4.65 Minutes - Median Time is 4.55**

City Name	Square Miles	2017	2016	2015	2014	2013
Bellevue, WA	33.5	3.55	3.62	3.36		
Boca Raton, FL	29.6	5.28	6.71	4.08		
Boise, ID	84.0	3.93	Not Tracked	8.78		
Boulder, CO	26.0	4.25	3.15	3.98		
Broken Arrow, OK	56.5	5.03	5.27	5.05		
Carlsbad, CA	42.0	4.88	5.86	8.73		
Cary, NC	60.0	4.57	4.46			
Cedar Rapids, IA	70.8	3.91	3.88	3.82		
Chesapeake, VA	353.0	Not Tracked	Not Tracked	Not Tracked		
Chula Vista, CA **	52.0	4.70	5.00	4.90		
Columbia, MO	65.8	7.79	9.30	10.38		
Coral Springs, FL	24.0	3.82	3.49	5.17		
Edmond, OK	87.5	3.23	3.28	4.38		
Fort Collins, CO	58.0	3.60	3.69	3.10		
Fremont, CA	92.0	5.25	5.36	4.90		
Garland, TX	57.0	4.92	4.95	4.88		
Grand Prairie, TX	81.0	4.14	4.05	7.15		
Henderson, NV	106.0	7.13	6.95	6.43		
Irving, TX	68.0	5.17	5.11	4.69		
Lawrence, KS	34.9	3.10	4.50	1.33		
Lincoln, NE	96.8	4.23	4.23	4.10		
Naperville, IL	39.0	4.67	9.33	Not Tracked		
Norman, OK	189.5	5.17	5.17	Not Tracked		
Olathe, KS	62.0	4.45	4.43	4.50		
Overland Park, KS	76.0	4.30	4.13	5.35		
Peoria, AZ	179.0	5.65	5.45	5.03		
Plano, TX	72.2	4.36	7.69	7.42		
Richardson, TX	29.0	4.53	4.52	5.13		
Springfield, MO	83.0	4.67	4.90	4.43		
<b>Average</b>	<b>79.6</b>	<b>4.65</b>	<b>5.13</b>	<b>5.24</b>		
<b>Median</b>	<b>65.8</b>	<b>4.55</b>	<b>4.90</b>	<b>4.90</b>		

Note: Time is displayed in fractions of minutes. Example: 5.75 = 5 minutes and 45 seconds. Calls For Service include only calls where someone telephoned to request police response. They do not include officer-initiated calls.

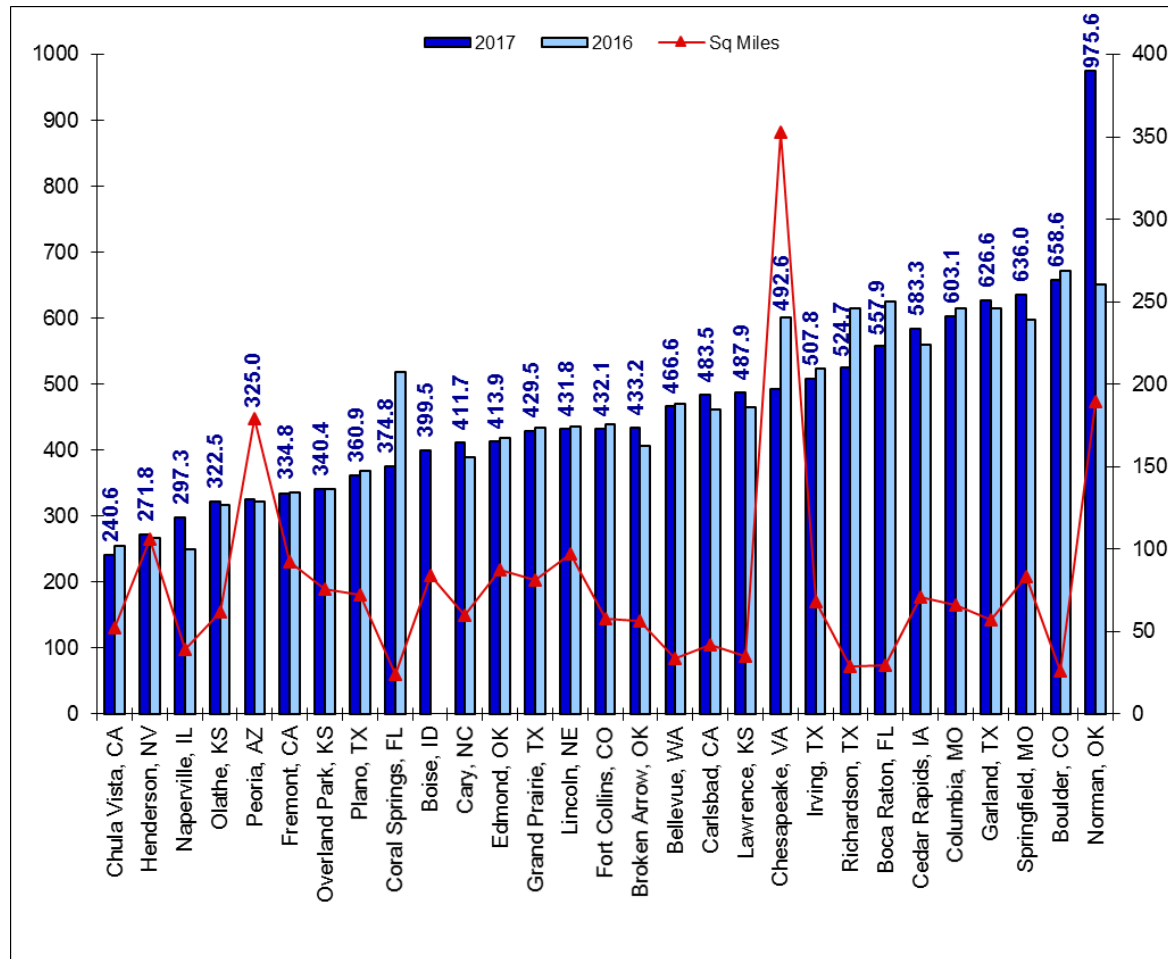


# A Coalition for Mutual Support

## Benchmark City Survey - 2017 Data

### Calls For Service Per 1,000 Citizens, 2-Year Comparison

**2017 Average Calls For Service Per 1,000 Citizens is 462.9**



Calls For Service include only calls where someone telephoned to request police response, not officer-initiated calls.

# A Coalition for Mutual Support

## Benchmark City Survey - 2017 Data

### Calls For Service Per 1,000 Citizens, 5-Year Comparison

**2017 Average Calls For Service Per 1,000 Citizens is 462.9**

City Name	Population	Total Calls For Service	2017	2016	2015	2014	2013
Bellevue, WA	140,700	65,646	466.6	470.8	476.7	386.5	388.0
Boca Raton, FL	96,114	53,619	557.9	624.5	585.0	524.0	622.1
Boise, ID	228,930	91,467	399.5	Not Tracked	353.2	347.3	345.7
Boulder, CO	108,090	71,183	658.6	672.3	643.6	575.2	601.1
Broken Arrow, OK	108,854	47,154	433.2	406.4	361.6	315.6	339.3
Carlsbad, CA	113,952	55,093	483.5	460.9	475.7		
Cary, NC	159,170	65,530	411.7	389.4			
Cedar Rapids, IA	131,127	76,487	583.3	559.3	658.5	659.1	674.4
Chesapeake, VA	242,336	119,384	492.6	601.2	Not Tracked	574.6	557.5
Chula Vista, CA	267,172	64,291	240.6	254.6	249.9	257.3	263.8
Columbia, MO	122,443	73,849	603.1	614.5	645.8	663.7	687.7
Coral Springs, FL	127,673	47,856	374.8	518.1	604.2	598.4	590.4
Edmond, OK	93,105	38,540	413.9	418.7	345.2	365.0	368.5
Fort Collins, CO	167,492	72,378	432.1	439.1	405.2	388.3	365.9
Fremont, CA	227,934	76,305	334.8	335.2	335.3	356.8	340.1
Garland, TX	236,786	148,367	626.6	614.3	593.4	613.3	635.2
Grand Prairie, TX	187,050	80,341	429.5	434.8	495.8	561.7	548.2
Henderson, NV	307,928	83,692	271.8	267.3	437.9	390.7	377.9
Irving, TX	238,289	121,003	507.8	523.2	537.6	540.9	578.3
Lawrence, KS	99,496	48,549	487.9	464.6	450.3	519.0	524.7
Lincoln, NE	280,364	121,057	431.8	436.3	441.8	441.8	452.3
Naperville, IL	147,122	43,743	297.3	250.1	253.9	253.8	306.3
Norman, OK	122,738	119,738	975.6	650.7	503.8	539.2	547.0
Olathe, KS	138,944	44,803	322.5	316.1	309.5	304.6	314.7
Overland Park, KS	191,780	65,287	340.4	341.6	337.2	326.4	358.4
Peoria, AZ	167,073	54,296	325.0	322.2	318.3	312.3	330.2
Plano, TX	277,720	100,238	360.9	368.6	375.6	370.3	379.7
Richardson, TX	113,347	59,475	524.7	614.9	624.3	553.0	510.0
Springfield, MO	167,319	106,409	636.0	598.0	566.9	534.8	545.4
<b>Average</b>	<b>172,795</b>	<b>76,406</b>	<b>462.9</b>	<b>463.1</b>	<b>458.7</b>	<b>454.6</b>	<b>464.9</b>

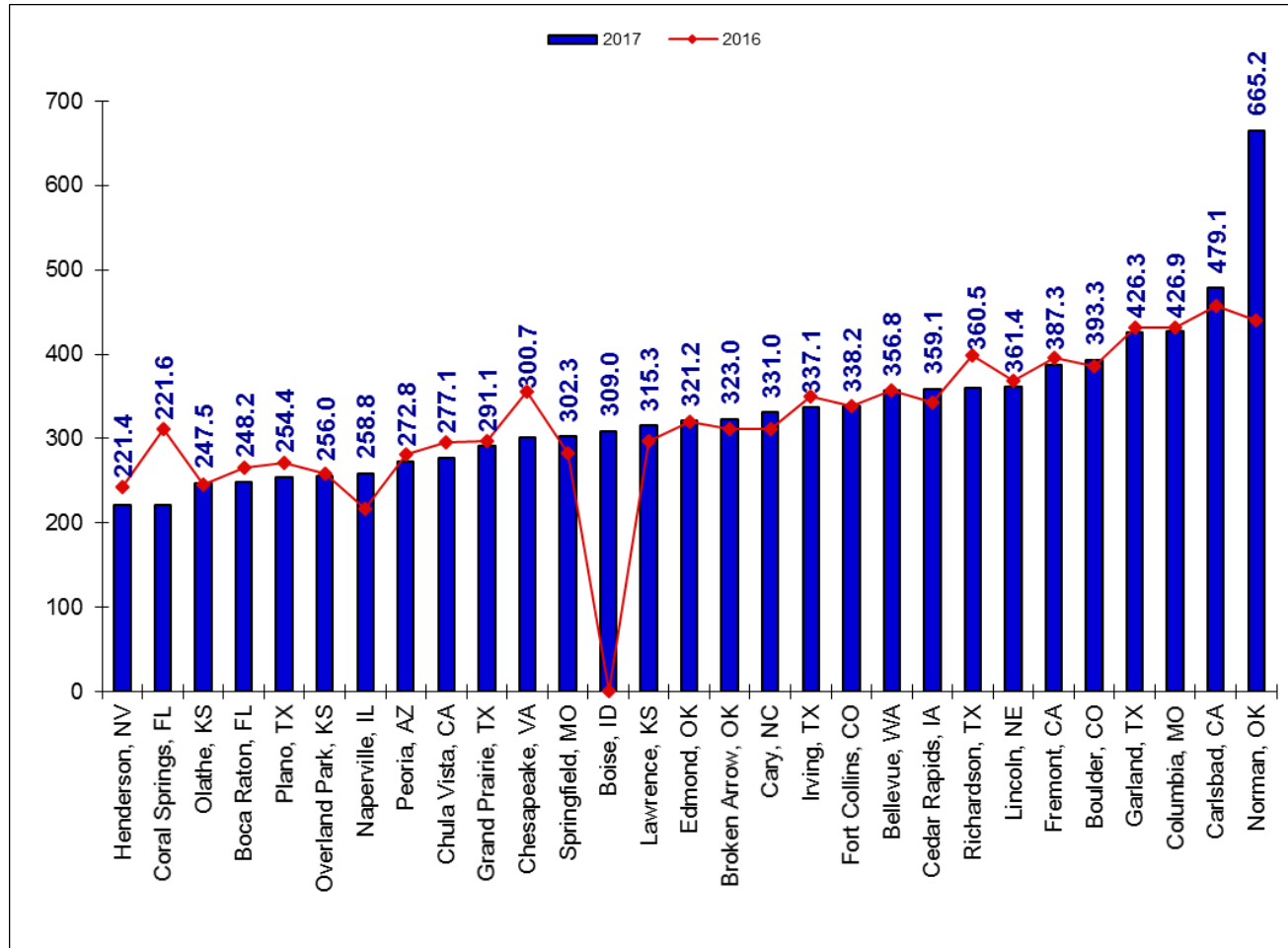
Calls For Service include only calls where someone telephoned to request police response, not officer-initiated calls.

# A Coalition for Mutual Support

## Benchmark City Survey - 2017 Data

### Calls For Service Per Officer, 2-Year Comparison

**2017 Average Calls For Service Per Officer is 332.5**



Calls For Service include only calls where someone telephoned to request police response, not officer-initiated calls.

# A Coalition for Mutual Support

## Benchmark City Survey - 2017 Data

### Calls For Service Per Officer, 5-Year Comparison

**2017 Average Calls For Service Per Officer is 332.5**

City Name	Authorized Officers	Total Calls For Service	2017	2016	2015	2014	2013
Bellevue, WA	184	65,646	356.8	356.7	357.5	291.8	287.9
Boca Raton, FL	216	53,619	248.2	265.8	252.3	225.8	268.1
Boise, ID	296	91,467	309.0	Not Tracked	268.7	251.2	236.8
Boulder, CO	181	71,183	393.3	386.0	376.9	333.4	344.2
Broken Arrow, OK	146	47,154	323.0	311.3	286.6	254.9	268.9
Carlsbad, CA	115	55,093	479.1	458.0	464.6		
Cary, NC	198	65,530	331.0	311.3			
Cedar Rapids, IA	213	76,487	359.1	342.4	399.4	411.6	423.5
Chesapeake, VA	397	119,384	300.7	356.4	Not Tracked	339.3	328.4
Chula Vista, CA	232	64,291	277.1	295.4	286.5	278.1	277.5
Columbia, MO	173	73,849	426.9	431.0	463.9	477.9	468.9
Coral Springs, FL	216	47,856	221.6	311.5	361.0	348.4	360.8
Edmond, OK	120	38,540	321.2	319.3	252.4	266.1	268.5
Fort Collins, CO	214	72,378	338.2	338.3	316.6	304.8	281.1
Fremont, CA	197	76,305	387.3	395.6	395.6	417.5	400.2
Garland, TX	348	148,367	426.3	431.8	416.7	442.8	459.3
Grand Prairie, TX	276	80,341	291.1	297.3	355.0	398.7	419.3
Henderson, NV	378	83,692	221.4	243.2	322.3	280.5	270.1
Irving, TX	359	121,003	337.1	349.7	355.2	354.9	368.8
Lawrence, KS	154	48,549	315.3	297.4	282.4	318.8	322.3
Lincoln, NE	335	121,057	361.4	368.9	373.4	371.0	375.2
Naperville, IL	169	43,743	258.8	217.6	217.8	216.5	266.0
Norman, OK	180	119,738	665.2	440.0	336.0	362.1	365.4
Olathe, KS	181	44,803	247.5	245.0	240.3	233.2	238.0
Overland Park, KS	255	65,287	256.0	257.8	253.2	241.2	258.9
Peoria, AZ	199	54,296	272.8	281.5	267.4	269.5	280.1
Plano, TX	394	100,238	254.4	271.0	279.8	280.2	289.0
Richardson, TX	165	59,475	360.5	398.3	409.9	372.9	340.6
Springfield, MO	352	106,409	302.3	283.5	266.3	265.2	267.2
<b>Average</b>	<b>236</b>	<b>76,406</b>	<b>332.5</b>	<b>330.8</b>	<b>328.1</b>	<b>318.8</b>	<b>323.5</b>

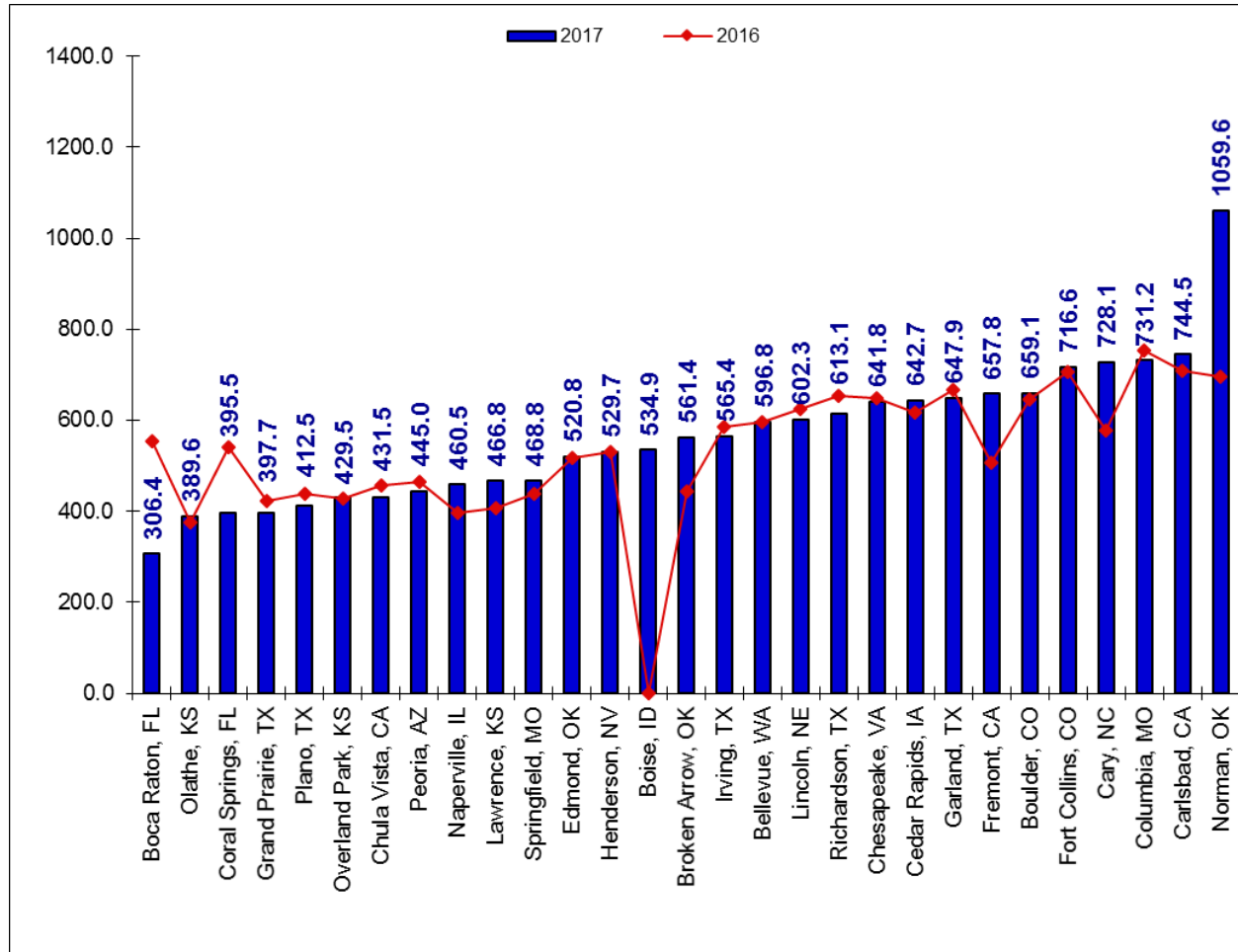
Calls For Service include only calls where someone telephoned to request police response, not officer-initiated calls.

# A Coalition for Mutual Support

## Benchmark City Survey - 2017 Data

### Calls For Service Per First Responder, 2-Year Comparison

**2017 Average Calls For Service Per First Responder is 564.1**



Calls For Service include only calls where someone telephoned to request police response, not officer-initiated calls.

# A Coalition for Mutual Support

## Benchmark City Survey - 2017 Data

### Calls For Service Per First Responder, 5-Year Comparison

**2017 Average Calls For Service Per First Responder is 564.1**

City Name	First Responders	Total Calls For Service	2017	2016	2015	2014	2013
Bellevue, WA	110	65,646	596.8	596.6	579.7	476.5	470.2
Boca Raton, FL	175	53,619	306.4	555.2	419.8	366.5	435.1
Boise, ID	171	91,467	534.9	Not Tracked	321.1	297.7	279.1
Boulder, CO	108	71,183	659.1	646.9	636.4	525.1	546.3
Broken Arrow, OK	84	47,154	561.4	443.3	483.7	414.2	436.9
Carlsbad, CA	74	55,093	744.5	709.0	712.3		
Cary, NC	90	65,530	728.1	578.2			
Cedar Rapids, IA	119	76,487	642.7	618.1	630.2	662.4	702.5
Chesapeake, VA	186	119,384	641.8	649.4	Not Tracked	424.9	412.3
Chula Vista, CA	149	64,291	431.5	456.1	438.5	433.7	408.6
Columbia, MO	101	73,849	731.2	753.2	736.0	749.1	757.7
Coral Springs, FL	121	47,856	395.5	540.6	620.6	608.9	621.6
Edmond, OK	74	38,540	520.8	517.8	403.1	425.7	438.7
Fort Collins, CO	101	72,378	716.6	707.0	506.0	486.6	469.3
Fremont, CA	116	76,305	657.8	506.3	649.2	665.2	643.8
Garland, TX	229	148,367	647.9	667.6	629.7	681.1	706.4
Grand Prairie, TX	202	80,341	397.7	422.5	464.3	561.1	671.5
Henderson, NV	158	83,692	529.7	529.8	557.2	491.4	473.3
Irving, TX	214	121,003	565.4	586.8	605.4	605.0	628.5
Lawrence, KS	104	48,549	466.8	406.3	424.9	476.6	472.7
Lincoln, NE	201	121,057	602.3	623.7	624.9	612.0	600.2
Naperville, IL	95	43,743	460.5	397.3	312.7	310.8	384.9
Norman, OK	113	119,738	1059.6	697.0	546.7	560.8	574.7
Olathe, KS	115	44,803	389.6	374.9	355.3	344.8	352.8
Overland Park, KS	152	65,287	429.5	428.6	424.9	404.7	483.0
Peoria, AZ	122	54,296	445.0	463.7	427.5	422.0	431.5
Plano, TX	243	100,238	412.5	438.7	460.8	463.9	490.6
Richardson, TX	97	59,475	613.1	654.4	680.3	625.6	571.5
Springfield, MO	227	106,409	468.8	439.6	413.0	417.9	421.2
<b>Average</b>	<b>140</b>	<b>76,406</b>	<b>564.1</b>	<b>550.3</b>	<b>520.9</b>	<b>500.5</b>	<b>514.3</b>

Calls For Service include only calls where someone telephoned to request police response, not officer-initiated calls.

# A Coalition for Mutual Support

## Benchmark City Survey - 2017 Data

### Top Five Calls For Service By Type

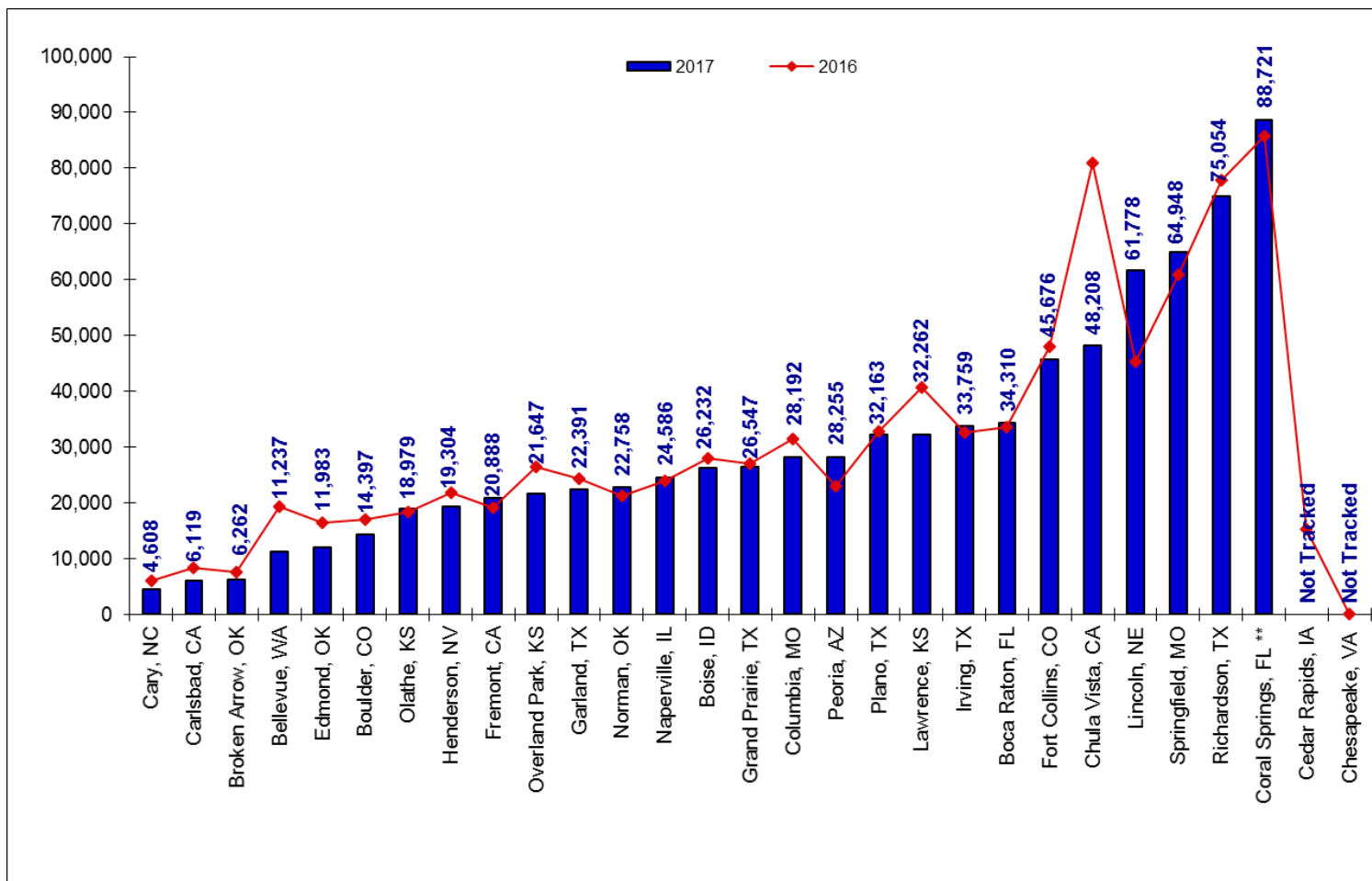
Top Five Calls For Service	Traffic Accident				
	Alarm Calls				
	Suspicious Activity				
	Disturbance				
	Check the Welfare				
City Name	#1	#2	#3	#4	#5
Bellevue, WA	Traffic	Alarm calls	Citizen Contact	Follow Up	Assist Citizen
Boca Raton, FL	Suspicious Activity	Alarm calls	Civil Matter	Traffic Accident	Disturbance
Boise, ID	Check the Welfare	Citizen Contact	Traffic Accident	Theft Report	Suspicious Activity
Boulder, CO	Medical	Animal Call	Check the Welfare	Noise Complaints	Traffic Accident
Broken Arrow, OK	Alarm Calls	Suspicious Activity	Traffic Accident	Domestic	Assist Outside Agency
Carlsbad, CA	Medical	911 Disconnects	Alarm calls	Traffic	Check the Welfare
Cary, NC	Alarm calls	Assist Citizen	Traffic Accident	Traffic	Suspicious Activity
Cedar Rapids, IA	Noise Complaints	Check the Welfare	Suspicious Activity	Traffic Accident	Domestic
Chesapeake, VA	Traffic	Alarm calls	Assist Citizen	Theft Report	Traffic Accident
Chula Vista, CA	Disturbance	Special Service	Alarm calls	Theft Report	Domestic
Columbia, MO	911 Disconnects	Disturbance	Alarm calls	Traffic Accident	Theft Report
Coral Springs, FL	Assist Citizen	Alarm calls	Traffic Accident	Suspicious Activity	Animal Call
Edmond, OK	Alarm calls	Traffic Accident	Suspicious Activity	Check the Welfare	Disturbance
Fort Collins, CO	Traffic	Suspicious Activity	Disturbance	Check the Welfare	Traffic Accident
Fremont, CA	Check the Welfare	Disturbance	Traffic	Suspicious Activity	Trespassing
Garland, TX	Disturbance	Alarm calls	Traffic Accident	Suspicious Activity	Domestic
Grand Prairie, TX	Disturbance	Alarm calls	Traffic Accident	Assist Citizen	Check the Welfare
Henderson, NV	Disturbance	Assist Citizen	Suspicious Activity	Disturbance	Animal Call
Irving, TX	Alarm calls	911 Disconnects	Disturbance	Traffic	Traffic Accident
Lawrence, KS	Assist Citizen	Telephone Report	Alarm calls	Traffic Accident	Disturbance
Lincoln, NE	Disturbance	Traffic Accident	Special Service	Theft Report	Medical
Naperville, IL	Suspicious Activity	Alarm calls	Traffic Accident	Lockout	Animal Call
Norman, OK	Alarm calls	Domestic	Suspicious Activity	Theft Report	Check the Welfare
Olathe, KS	Traffic Accident	Disturbance	Suspicious Activity	Alarm calls	Medical
Overland Park, KS	Traffic	Alarm calls	Traffic Accident	Animal Call	Suspicious Activity
Peoria, AZ	Traffic	Suspicious Activity	Alarm calls	Check the Welfare	Traffic Accident
Plano, TX	Alarm calls	Assist Citizen	Traffic Accident	Suspicious Activity	Disturbance
Richardson, TX	Alarm calls	Disturbance	Traffic Accident	Suspicious Activity	Traffic Hazard
Springfield, MO	Check the Welfare	Suspicious Activity	Disturbance	Traffic Accident	Domestic

# A Coalition for Mutual Support

## Benchmark City Survey - 2017 Data

### Property Unit Workload (Items Processed), 2-Year Comparison

2017 Average Number of Items Processed is 28,559



\*\*\* Coral Springs response counts each individual item (i.e. currency - bill/coin) and is not included in the average.



# A Coalition for Mutual Support

## Benchmark City Survey - 2017 Data

### Property Unit Workload (Items Processed)

**2017 Average Number of Items Processed is 28,559**

City Name	Number of items that flowed through the Property Room	Number of items taken in	Number of items released to owner	Number of items released for court	Number of items destroyed or disposed of
Bellevue, WA	11,237	10,205	564	137	331
Boca Raton, FL	34,310	19,277	1,110	44	13,879
Boise, ID	26,232	15,312	1,956	156	8,808
Boulder, CO	14,397	10,781	1,975	0	1,641
Broken Arrow, OK	6,262	4,423	255	6	1,578
Carlsbad, CA	6,119	6,119	Not Tracked	Not Tracked	Not Tracked
Cary, NC	4,608	3,134	248	Not Tracked	1,226
Cedar Rapids, IA	Not Tracked	Not tracked	Not tracked	Not tracked	Not tracked
Chesapeake, VA	Not Tracked	Not Tracked	Not Tracked	Not Tracked	Not Tracked
Chula Vista, CA	48,208	31,720	2,246	9	14,233
Columbia, MO	28,192	15,747	601	742	11,102
Coral Springs, FL **	88,721	41,607	2,518	172	44,424
Edmond, OK	11,983	8,119	526	not tracked (all inclusive in disposed of)	3,338
Fort Collins, CO	45,676	41,264	1,460	104	2,848
Fremont, CA	20,888	12,231	1,705	26	6,926
Garland, TX	22,391	13,674	1,115	13	7,589
Grand Prairie, TX	26,547	19,183	2,118	Not Tracked	5,246
Henderson, NV	19,304	9,031	834	2,906	6,533
Irving, TX	33,759	21,802	6,783	Not Tracked	5,174
Lawrence, KS	32,262	9,178	829	195	22,060
Lincoln, NE	61,778	31,434	1,890	Not Tracked	28,454
Naperville, IL	24,586	12,001	650	236	11,699
Norman, OK	22,758	9,688	1,367	29	11,674
Olathe, KS	18,979	8,837	710	912	8,520
Overland Park, KS	21,647	13,221	657	2,250	5,519
Peoria, AZ	28,255	18,608	1,721	18	7,908
Plano, TX	32,163	23,562	713	1,911	5,977
Richardson, TX	75,054	34,292	11,461	12	29,289
Springfield, MO	64,948	45,224	3,201	1,208	15,315
<b>Average</b>	<b>28,559</b>	<b>17,233</b>	<b>1,868</b>	<b>546</b>	<b>9,475</b>

\*\*\* Coral Springs response counts each individual item (i.e. currency - bill/coin) and is not included in the average.

# A Coalition for Mutual Support

## Benchmark City Survey - 2017 Data

### Police Dogs

**2017 Average Number of Police Dogs is 4.3**

City Name	Assigned Police Dogs	Patrol	Narcotics	Explosives	Accelerants	Cadaver	Average years of experience for Police Dogs	Dog bites by Police Dogs	Apprehensions credited to Police Dogs	Drug finds (positive hits) by Police Dogs	Bomb searches by Police Dogs
Bellevue, WA	3	Yes	Yes	No	No	No	2.0	3	21	16	None
Boca Raton, FL	3	Yes	Yes	Yes	No	No	3.0	1	30	4	38
Boise, ID	9	Yes	Yes	Yes	No	No	5.0	4	68	166	1839
Boulder, CO	0	No	No	No	No	No	0.0	0	0	0	0
Broken Arrow, OK	4	Yes	Yes	No	No	No	4.7	0	5	82	0
Carlsbad, CA	4	Yes	Yes	No	No	No	2.0	1	26	10	0
Cary, NC	3	Yes	Yes	No	No	No	3.3	0	7	220	NA
Cedar Rapids, IA	7	Yes	Yes	Yes	Yes	No	3.9	7	35	562	22
Chesapeake, VA	8	Yes	Yes	No	No	No	3.4	6	56	314	0
Chula Vista, CA	6	Yes	Yes	No	No	No	4.0	7	43	15	0
Columbia, MO	4	Yes	Yes	No	No	No	5.3	4	56	308	0
Coral Springs, FL	6	Yes	Yes	No	No	No	3.0	5	97	119	No Bomb Dog
Edmond, OK	3	Yes	Yes	No	No	No	3.5	0	5	421	0
Fort Collins, CO	5	Yes	Yes	No	No	No	3.9	1	6	157	0
Fremont, CA	4	Yes	No	No	No	No	4.0	16	65	0	0
Garland, TX	2	Yes	Yes	No	No	No	2.0	0	46	112	0
Grand Prairie, TX	6	Yes	Yes	No	No	No	3.3	11	27	172	0
Henderson, NV	10	Yes	Yes	No	No	No	2.0	0	6	33	0
Irving, TX	2	Yes	Yes	No	No	No	5.0	0	6	45	0
Lawrence, KS	2	Yes	Yes	No	No	No	3.0	1	4	Not Tracked	0
Lincoln, NE	5	Yes	Yes	No	No	No	3.5	0	10	Not Tracked	0
Naperville, IL	4	Yes	Yes	No	No	No	2.0	2	2	105	0
Norman, OK	4	Yes	Yes	No	No	No	5.8	0	13	106	0
Olathe, KS	4	Yes	Yes	No	No	No	6.0	0	7	224	0
Overland Park, KS	3	Yes	Yes	Yes	No	No	4.6	1	24	229	22
Peoria, AZ	4	Yes	Yes	No	No	No	4.0	6	82	47	0
Plano, TX	3	Yes	Yes	No	No	No	3.0	2	110	101	0
Richardson, TX	2	Yes	Yes	No	No	No	3.5	1	22	264	0
Springfield, MO	6	Yes	Yes	No	No	No	3.0	9	24	100	Not Applicable
<b>Average</b>	<b>4.3</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>3.5</b>	<b>3.0</b>	<b>31.1</b>	<b>145.6</b>	<b>76.8</b>

# A Coalition for Mutual Support

## Benchmark City Survey - 2017 Data

### Response to Resistance/Aggression

City Name	Precautionary Force	Verbal Direction	Empty Hand Control	Intermediate Weapon	Impact Weapon	Lethal Force
Bellevue, WA	12	Not Tracked	131	0	2	0
Boca Raton, FL	0	0	105	0	20	0
Boise, ID	Not Tracked	Not Tracked	89	2	24	3
Boulder, CO	248	Not Tracked	119	9	36	0
Broken Arrow, OK	Not Tracked	Not Tracked	12	5	10	0
Carlsbad, CA	Not tracked	Not tracked	Not tracked	Not tracked	Not tracked	Not tracked
Cary, NC	21	Not Tracked	8	0	5	1
Cedar Rapids, IA	167	Not Tracked	251	0	17	0
Chesapeake, VA	Not Tracked	Not Tracked	33	2	19	1
Chula Vista, CA **	188	Not Tracked	253	2	21	1
Columbia, MO	166	Not Tracked	246	18	52	3
Coral Springs, FL	Not Tracked	Not Tracked	64	Not Authorized	27	1
Edmond, OK	Not Tracked	Not Tracked	29	0	6	0
Fort Collins, CO	59	Not Tracked	104	13	25	3
Fremont, CA	Not Tracked	Not Tracked	61	2	41	4
Garland, TX	Not Tracked	119	115	13	53	0
Grand Prairie, TX	Not Tracked	Not Tracked	37	0	53	2
Henderson, NV	Not Tracked	Not Tracked	321	8	37	1
Irving, TX	Not Tracked	Not Tracked	130	4	33	2
Lawrence, KS	Not Tracked	Not Tracked	8	5	4	0
Lincoln, NE	Not Tracked	Not Tracked	144	22	32	0
Naperville, IL	Not Tracked	Not Tracked	24	0	6	0
Norman, OK	2	26	41	1	20	1
Olathe, KS	57	Not Tracked	20	1	5	2
Overland Park, KS	175	335	187	3	5	1
Peoria, AZ	Not tracked	Not tracked	52	0	10	0
Plano, TX	123	98	86	11	4	2
Richardson, TX	Not Tracked	Not Tracked	2	0	15	1
Springfield, MO	Not Tracked	Not Tracked	160	16	94	3
<b>Average</b>	<b>101.5</b>	<b>115.6</b>	<b>101.1</b>	<b>5.1</b>	<b>24.1</b>	<b>1.1</b>

\*\*Chula Vista combines Precautionary Force and Impact Weapon with Intermediate Weapon

# A Coalition for Mutual Support

## Benchmark City Survey - 2017 Data

### Tasers

City Name	Percentage of Officers Authorized to Carry Tasers	Number of Taser Displays	Number of Taser Deployments	Number of Adverse Reactions to Taser Deployments
Bellevue, WA	73.0%	Not Tracked	11	0
Boca Raton, FL	100.0%	Not Tracked	11	0
Boise, ID	100.0%	4	26	Not Tracked
Boulder, CO	100.0%	58	31	0
Broken Arrow, OK	100.0%	Not Tracked	10	0
Carlsbad, CA	100.0%	Not tracked	Not tracked	Not tracked
Cary, NC	69.0%	Not Tracked	3	1
Cedar Rapids, IA	75.0%	47	17	0
Chesapeake, VA	88.7%	2	15	0
Chula Vista, CA	100.0%	40	13	0
Columbia, MO	80.6%	28	22	0
Coral Springs, FL	100.0%	Not Tracked	21	0
Edmond, OK	71.0%	Not Tracked	6	0
Fort Collins, CO	74.0%	50	24	0
Fremont, CA	100.0%	1	19	0
Garland, TX	91.5%	Not Tracked	50	0
Grand Prairie, TX	100.0%	Not Tracked	53	0
Henderson, NV	100.0%	Not Tracked	34	Not Tracked
Irving, TX	80.0%	9	46	0
Lawrence, KS	98.0%	Not Tracked	3	0
Lincoln, NE	90.0%	Not Tracked	30	0
Naperville, IL	98.0%	Not Tracked	4	0
Norman, OK	90.0%	Not Tracked	20	0
Olathe, KS	91.0%	12	4	0
Overland Park, KS	92.0%	24	5	0
Peoria, AZ	100.0%	0	5	0
Plano, TX	84.6%	13	8	0
Richardson, TX	90.0%	Not Tracked	15	None
Springfield, MO	90.0%	Not Tracked	86	0

# A Coalition for Mutual Support

## Benchmark City Survey - 2017 Data

### Citizen Complaints / Department Employees

**Citizen Complaints** - defined as a citizen's concern/complaint directed to a department employee's actions that may be a violation of policy, procedure, or code of ethics and is turned over to an Internal Affairs Unit for investigation.

City Name	Total Complaints	Citizen Complaints against Sworn					Citizen Complaints against Non-Sworn				
		Total	Founded	Unfounded	Not Substantiated	Under Investigation	Total	Founded	Unfounded	Not Substantiated	Under Investigation
Bellevue, WA	5	5	1	2	2	0	0	0	0	0	0
Boca Raton, FL	22	18	1	14	3	0	4	2	2	0	0
Boise, ID	92	92	13	44	34	1	0	0	0	0	0
Boulder, CO	3	3	1	2	0	0	0	0	0	0	0
Broken Arrow, OK	14	12	1	3	7	1	2	1	1	0	0
Carlsbad, CA	2	2	0	0	1	1	0	0	0	0	0
Cary, NC	31	30	7	0	22	1	1	1	0	0	0
Cedar Rapids, IA	26	25	1	20	0	4	1	0	1	0	0
Chesapeake, VA	29	29	10	6	6	7	0	Not Separated	Not Separated	Not Separated	Not Separated
Chula Vista, CA	30	28	2	15	9	2	2	0	0	1	1
Columbia, MO	52	52	5	25	22	0	0	0	0	0	0
Coral Springs, FL	7	7	3	2	1	1	0	0	0	0	0
Edmond, OK	16	14	3	10	1	0	2	1	1	0	0
Fort Collins, CO	3	3	0	2	1	0	0	0	0	0	0
Fremont, CA	8	8	1	4	1	2	0	0	0	0	0
Garland, TX	8	8	1	7	0	0	0	0	0	0	0
Grand Prairie, TX	9	8	4	3	1	0	1	1	0	0	0
Henderson, NV**	53	42	4	10	6	22	11	0	2	9	0
Irving, TX	59	47	14	30	3	0	12	6	6	0	0
Lawrence, KS	7	7	1	1	4	1	0	0	0	0	0
Lincoln, NE	30	29	8	0	21	0	1	1	0	0	0
Naperville, IL	15	15	3	12	0	0	0	0	0	0	0
Norman, OK	64	61	2	36	23	0	3	0	2	1	0
Olathe, KS	4	4	1	2	1	0	0	0	0	0	0
Overland Park, KS	50	41	12	23	6	0	9	4	3	2	0
Peoria, AZ	4	4	0	0	0	4	0	0	0	0	0
Plano, TX	71	66	9	14	43	0	5	3	1	1	0
Richardson, TX	8	8	0	5	1	2	0	0	0	0	0
Springfield, MO	136	136	17	104	10	5	0	0	0	0	0
<b>Average</b>	<b>29.6</b>	<b>27.7</b>	<b>4.3</b>	<b>13.7</b>	<b>7.9</b>	<b>1.9</b>	<b>1.9</b>	<b>0.7</b>	<b>0.7</b>	<b>0.5</b>	<b>0.0</b>

Founded: evidence shows the employee was at fault.

Unfounded: evidence shows the employee was NOT at fault.

Not Substantiated: evidence shows the claim has no merit/didn't happen.

\*\*Union rules prohibit investigation by Internal Affairs Bureau

# A Coalition for Mutual Support

## Benchmark City Survey - 2017 Data

### Internal Complaints / Department Employees

**Internal Complaints** - defined as a department employee's concern/complaint directed toward another department employee's actions that may be a violation of policy, procedure, or code of ethics and is turned over to an Internal Affairs Unit for investigation.

City Name	Total Complaints	Internal Complaints against Sworn					Internal Complaints against Non-Sworn				
		Total	Founded	Unfounded	Not Substantiated	Under Investigation	Total	Founded	Unfounded	Not Substantiated	Under Investigation
Bellevue, WA	8	5	5	0	0	0	3	3	0	0	0
Boca Raton, FL	6	6	4	1	1	0	0	0	0	0	0
Boise, ID	66	65	55	1	4	5	1	1	0	0	0
Boulder, CO	8	8	7	1	0	0	0	0	0	0	0
Broken Arrow, OK	17	6	2	1	1	2	11	9	2	0	0
Carlsbad, CA	11	8	8	0	0	0	3	3	0	0	0
Cary, NC	2	1	1	0	0	0	1	1	0	0	0
Cedar Rapids, IA	16	15	11	1	0	3	1	1	0	0	0
Chesapeake, VA	46	46	26	0	14	6	0	Not Separated	Not Separated	Not Separated	Not Separated
Chula Vista, CA	40	36	33	0	2	1	4	3	0	0	1
Columbia, MO	36	36	24	3	2	7	0	0	0	0	0
Coral Springs, FL	10	10	7	1	0	2	0	0	0	0	0
Edmond, OK	0	0	0	0	0	0	0	0	0	0	0
Fort Collins, CO	17	14	3	5	5	1	3	2	0	1	0
Fremont, CA	7	7	3	2	0	2	0	0	0	0	0
Garland, TX	37	33	19	8	0	6	4	4	0	0	0
Grand Prairie, TX	33	23	18	0	4	1	10	8	0	2	0
Henderson, NV	45	38	29	0	0	9	7	3	0	4	0
Irving, TX	64	28	24	3	0	1	36	32	4	0	0
Lawrence, KS	6	6	5	1	0	0	0	0	0	0	0
Lincoln, NE	6	6	3	2	0	1	0	0	0	0	0
Naperville, IL	27	15	9	5	0	1	12	12	0	0	0
Norman, OK	32	24	11	10	3	0	8	3	5	0	0
Olathe, KS	5	5	1	1	2	1	0	0	0	0	0
Overland Park, KS	19	15	10	4	0	1	4	4	0	0	0
Peoria, AZ	5	5	3	1	0	1	0	0	0	0	0
Plano, TX	87	67	63	3	1	0	20	19	1	0	0
Richardson, TX	17	12	12	0	0	0	5	5	0	0	0
Springfield, MO	24	24	11	3	1	9	0	0	0	0	0
<b>Average</b>	<b>24.0</b>	<b>19.4</b>	<b>14.0</b>	<b>2.0</b>	<b>1.4</b>	<b>2.1</b>	<b>4.6</b>	<b>4.0</b>	<b>0.4</b>	<b>0.3</b>	<b>0.0</b>

Founded: evidence shows the employee was at fault.

Unfounded: evidence shows the employee was NOT at fault.

Not Substantiated: evidence shows the claim has no merit/didn't happen.

# A Coalition for Mutual Support

## Benchmark City Survey - 2017 Data

### Top Three Reasons for Citizen Complaints

Rudeness/Demeanor			
Excessive Use Of Force			
Performance of Duty/Unprofessional Conduct (tied)			
City Name	#1	#2	#3
Bellevue, WA	Rudeness/Demeanor	Performance of Duty	Harassment
Boca Raton, FL	Inattention to Duty	Rudeness/Demeanor	Driving
Boise, ID	Rudeness/Demeanor	Excessive Force	Performance of Duty
Boulder, CO	Rudeness/Demeanor	Compliance with General Orders	Excessive Force
Broken Arrow, OK	Quality of Service	Conduct Unbecoming	Excessive Force
Carlsbad, CA	Compliance with General Orders	Performance of Duty	Not Tracked
Cary, NC	Unprofessional Conduct	Quality of Service	Rudeness/Demeanor
Cedar Rapids, IA	Inattention to Duty	Unprofessional Conduct	Rudeness/Demeanor
Chesapeake, VA	Unprofessional Conduct	Inattention to Duty	Harassment
Chula Vista, CA	Rudeness/Demeanor	Dereliction of Duty	Failed to follow Rules/Procedure
Columbia, MO	Improper Search	Rudeness/Demeanor	Quality of Service
Coral Springs, FL	Rudeness/Demeanor	Failed to follow Rules/Procedure	Conduct Unbecoming
Edmond, OK	Failed to follow Rules/Procedure	Unprofessional Conduct	Rudeness/Demeanor
Fort Collins, CO	Performance of Duty	Conduct Unbecoming	Harassment
Fremont, CA	Compliance with General Orders	Failed to follow Rules/Procedure	Excessive Force
Garland, TX	Conduct Unbecoming	Excessive Force	Rudeness/Demeanor
Grand Prairie, TX	Failed to follow Rules/Procedure	Unprofessional Conduct	Inattention to Duty
Henderson, NV	Not Tracked	Not Tracked	Not Tracked
Irving, TX	Dereliction of Duty	Rudeness/Demeanor	Driving
Lawrence, KS	Performance of Duty	Racial Profiling	Excessive Force
Lincoln, NE	Unprofessional Conduct	Excessive Force	Racial Profiling
Naperville, IL	Conduct Unbecoming	Compliance with General Orders	Rudeness/Demeanor
Norman, OK	Rudeness/Demeanor	Unprofessional Conduct	Excessive Force
Olathe, KS	Failed to follow Rules/Procedure	Rudeness/Demeanor	Performance of Duty
Overland Park, KS	Unprofessional Conduct	Quality of Service	Failed to follow Rules/Procedure
Peoria, AZ	Rudeness/Demeanor	Performance of Duty	Driving
Plano, TX	Rudeness/Demeanor	Racial Profiling	Conduct Unbecoming
Richardson, TX	Racial Profiling	Excessive Force	Rudeness/Demeanor
Springfield, MO	Excessive Force	Conduct Unbecoming	Performance of Duty

NOTE: Complaint types were modified slightly to provide consistency among the responses.  
The actual complaint type is recorded in the Survey Master Worksheet.

# A Coalition for Mutual Support

## Benchmark City Survey - 2017 Data

### Top Three Causes of Officer Injury

Struggling with Suspect			
Training			
Traffic Crashes/Potential Exposures to Pathogens (tied)			
City Name	#1	#2	#3
Bellevue, WA	Struggling with Suspect	Training	Other
Boca Raton, FL	Training	Routine Duties	Traffic Crashes
Boise, ID	Struggling with Suspect	Training	Routine Duties
Boulder, CO	Struggling with Suspect	Training	Slip and Fall
Broken Arrow, OK	Training	Foot Pursuits	Struggling with Suspect
Carlsbad, CA	Training	Routine Duties	Accidents (not traffic)
Cary, NC	Potential Exposures to Pathogens	Slip and Fall	Sprint/Strain
Cedar Rapids, IA	Struggling with Suspect	Potential Exposures to Pathogens	Traffic Crashes
Chesapeake, VA	Sprint/Strain	Other	Slip and Fall
Chula Vista, CA	Struggling with Suspect	Potential Exposures to Pathogens	Routine Duties
Columbia, MO	Potential Exposures to Pathogens	Struggling with Suspect	Physical Training
Coral Springs, FL	Struggling with Suspect	Potential Exposures to Pathogens	Training
Edmond, OK	Foot Pursuits	Training	Struggling with Suspect
Fort Collins, CO	Potential Exposures to Pathogens	Training	Struggling with Suspect
Fremont, CA	Struggling with Suspect	Physical Fitness	Physical Training
Garland, TX	Struggling with Suspect	Foot Pursuits	Traffic Crashes
Grand Prairie, TX	Patrol Incidents	Traffic Crashes	Physical Training
Henderson, NV	Sprint/Strain	Contusion	Bites
Irving, TX	Training	Struggling with Suspect	Traffic Crashes
Lawrence, KS	Struggling with Suspect	Routine Duties	Miscellaneous
Lincoln, NE	Struggling with Suspect	Other	Training
Naperville, IL	Struggling with Suspect	Training	Traffic Crashes
Norman, OK	Struggling with Suspect	Training	Other
Olathe, KS	Accidents (not traffic)	Training	Struggling with Suspect
Overland Park, KS	Struggling with Suspect	Routine Duties	Training
Peoria, AZ	Potential Exposures to Pathogens	Contusion	Sprint/Strain
Plano, TX	Struggling with Suspect	Physical Training	Patrol Incidents
Richardson, TX	Training	Foot Pursuits	Struggling with Suspect
Springfield, MO	Struggling with Suspect	Training	Traffic Crashes

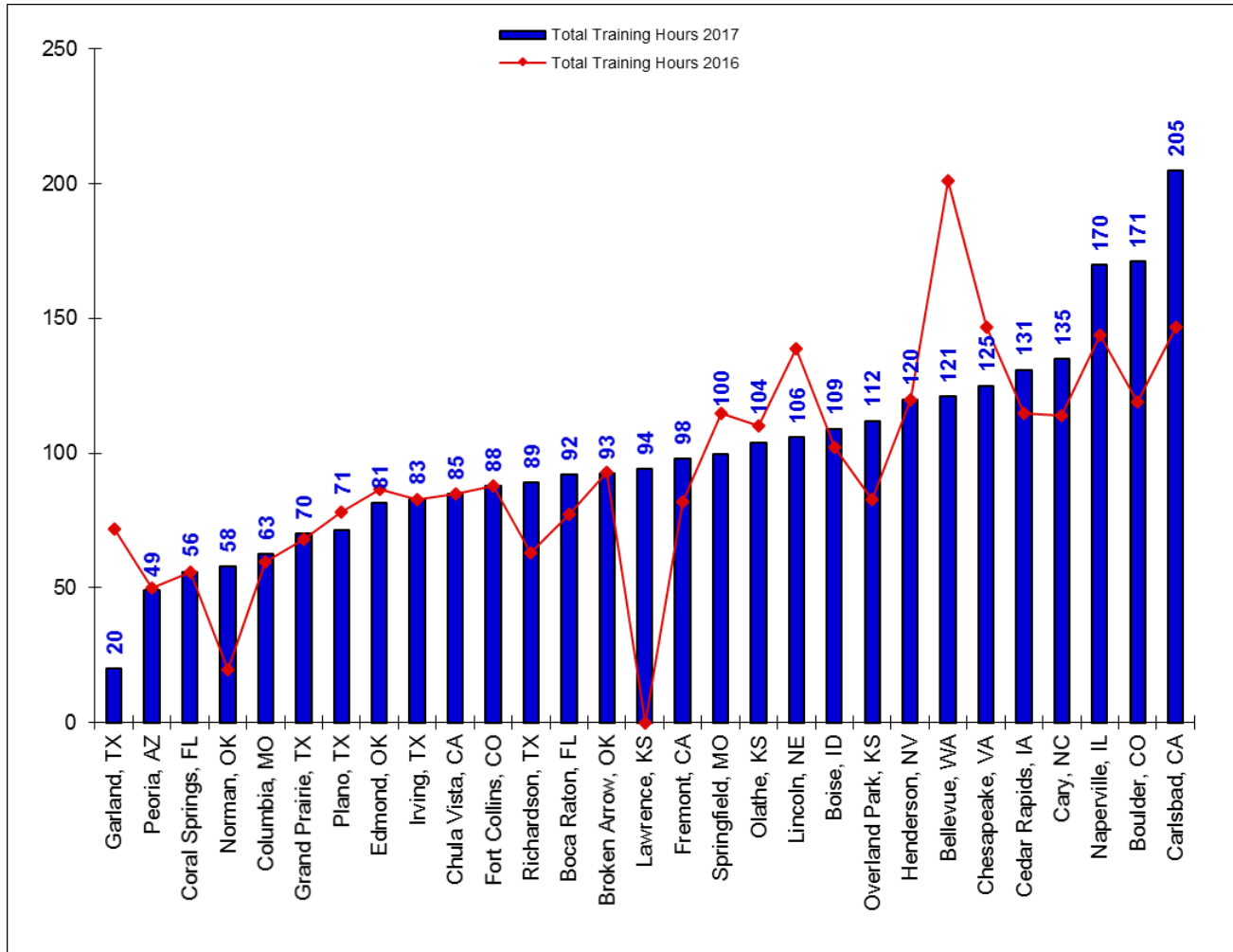


# A Coalition for Mutual Support

## Benchmark City Survey - 2017 Data

### Officer Training Hours, 2-Year Comparison

**2017 Average is 100.0 Training Hours Per Officer**



# A Coalition for Mutual Support

## Benchmark City Survey - 2017 Data

### Officer Training Hours, 5-Year Comparison

**2017 Average is 100.0 Training Hours Per Officer**

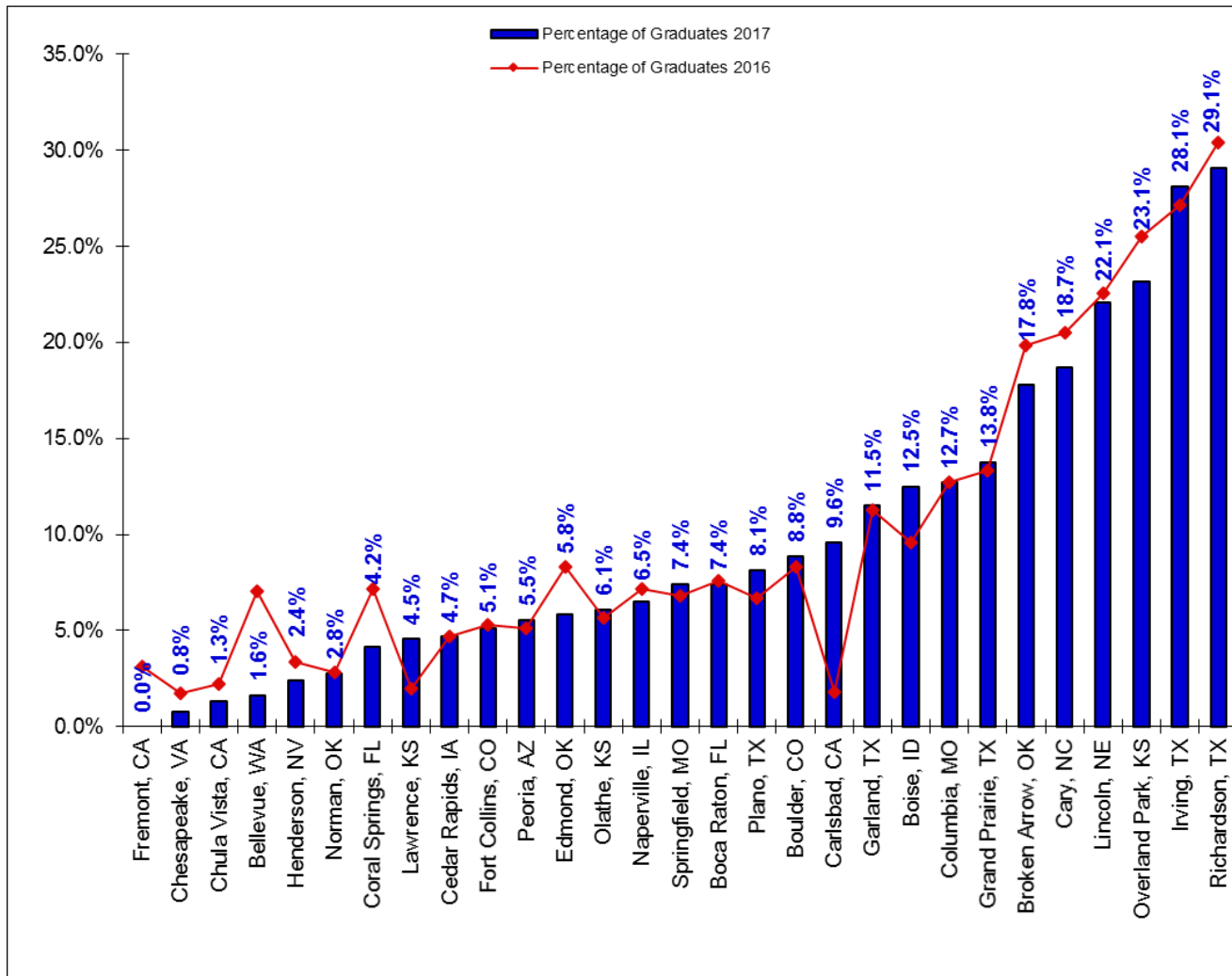
City Name	In-House Training Hours per Officer	Formal Training Hours per Officer	Total Hours 2017	Total Hours 2016	Total Hours 2015	Total Hours 2014	Total Hours 2013
Bellevue, WA	60	61	121	201	223	208	184
Boca Raton, FL	40	52	92	78	86	73	85
Boise, ID	69	40	109	102	115	100	119
Boulder, CO	58	113	171	119	136	143	173
Broken Arrow, OK	28	65	93	93	71	89	65
Carlsbad, CA	37	168	205	147	130		
Cary, NC	58	77	135	114			
Cedar Rapids, IA	95	36	131	115	127	129	112
Chesapeake, VA	72	53	125	147	313	313	220
Chula Vista, CA	45	40	85	85	65	55	55
Columbia, MO	39	24	63	60	65	61	46
Coral Springs, FL	32	24	56	56	66	66	60
Edmond, OK	81	Not Tracked	81	86	165	150	146
Fort Collins, CO	88	0	88	88	88	130	160
Fremont, CA	68	30	98	82	77	225	157
Garland, TX	13	8	20	72	71	39	93
Grand Prairie, TX	47	23	70	68	63	62	64
Henderson, NV	70	50	120	120	120	110	110
Irving, TX	69	14	83	83	83	83	83
Lawrence, KS	57	37	94	Not Tracked	64	71	72
Lincoln, NE	106	Not Tracked	106	139	148	127	0
Naperville, IL	100	70	170	144	106	101	100
Norman, OK	31	27	58	19	75	156	111
Olathe, KS	66	38	104	110	131	135	137
Overland Park, KS	55	57	112	83	75	87	94
Peoria, AZ	39	10	49	50	60	71	82
Plano, TX	28	44	71	78	77	97	85
Richardson, TX	54	35	89	63	56	54	71
Springfield, MO	66	34	100	115	70	70	70
<b>Average</b>	<b>57.6</b>	<b>45.5</b>	<b>100.0</b>	<b>97.0</b>	<b>104.5</b>	<b>111.3</b>	<b>102.0</b>

# A Coalition for Mutual Support

## Benchmark City Survey - 2017 Data

### Percent of Officer Graduates of Command Schools, 2-Year Comparison

2017 Average is 9.7% Graduates of Command Schools



# A Coalition for Mutual Support

## Benchmark City Survey - 2017 Data

### Percent of Officer Graduates of Command Schools, 5-Year Comparison

2017 Average is 9.7% Graduates of Command Schools

City Name	Authorized Sworn	Command School Graduates	Percentage of Graduates 2017	Percentage of Graduates 2016	Percentage of Graduates 2015	Percentage of Graduates 2014	Percentage of Graduates 2013
Bellevue, WA	184	3	1.6%	7.1%	8.9%	13.5%	12.4%
Boca Raton, FL	216	16	7.4%	7.6%	7.9%	6.1%	6.6%
Boise, ID	296	37	12.5%	9.6%	4.1%	4.0%	1.0%
Boulder, CO	181	16	8.8%	8.3%	8.4%	8.4%	10.4%
Broken Arrow, OK	146	26	17.8%	19.9%	20.7%	21.5%	21.5%
Carlsbad, CA	115	11	9.6%	1.8%	22.6%		
Cary, NC	198	37	18.7%	20.5%			
Cedar Rapids, IA	213	10	4.7%	4.7%	3.3%	3.4%	2.5%
Chesapeake, VA	397	3	0.8%	1.8%	1.0%	1.8%	34.3%
Chula Vista, CA	232	3	1.3%	2.2%	1.8%	2.5%	2.1%
Columbia, MO	173	22	12.7%	12.7%	13.3%	11.0%	9.4%
Coral Springs, FL	216	9	4.2%	7.1%	6.3%	6.3%	9.3%
Edmond, OK	120	7	5.8%	8.3%	8.1%	8.3%	8.6%
Fort Collins, CO	214	11	5.1%	5.3%	5.4%	6.6%	5.1%
Fremont, CA	197	0	0.0%	3.1%	3.1%	2.1%	3.8%
Garland, TX	348	40	11.5%	11.3%	11.4%	10.8%	11.5%
Grand Prairie, TX	276	38	13.8%	13.3%	12.7%	12.4%	11.8%
Henderson, NV	378	9	2.4%	3.3%	5.9%	5.4%	5.1%
Irving, TX	359	101	28.1%	27.1%	27.2%	26.0%	24.9%
Lawrence, KS	154	7	4.5%	2.0%	1.9%	1.3%	1.9%
Lincoln, NE	335	74	22.1%	22.6%	13.3%	10.6%	7.8%
Naperville, IL	169	11	6.5%	7.1%	7.1%	14.3%	0.0%
Norman, OK	180	5	2.8%	2.8%	5.0%	4.6%	4.6%
Olathe, KS	181	11	6.1%	5.7%	5.8%	5.8%	7.6%
Overland Park, KS	255	59	23.1%	25.5%	25.2%	25.2%	25.2%
Peoria, AZ	199	11	5.5%	5.1%	6.2%	7.3%	8.4%
Plano, TX	394	32	8.1%	6.7%	8.2%	7.9%	7.5%
Richardson, TX	165	48	29.1%	30.4%	28.2%	25.8%	25.2%
Springfield, MO	352	26	7.4%	6.8%	6.3%	5.4%	5.7%
<b>Average</b>	<b>236</b>	<b>24</b>	<b>9.7%</b>	<b>10.0%</b>	<b>10.0%</b>	<b>9.6%</b>	<b>10.1%</b>

# A Coalition for Mutual Support

## Benchmark City Survey - 2017 Data

### Alarm Data

City Name	Burglar Alarm Ordinance (Yes / No)	Verified Response (Yes / No)	Suspension of Police Response (Yes / No)	Suspension Allowed After How Many Alarms?	Total # Alarm Users	Total # False Alarm Responses
Bellevue, WA	Yes	No	Yes	Discretion of Chief	10653	3017
Boca Raton, FL	Yes	No	No	Not Tracked	4589	5735
Boise, ID	Yes	No	No	Unknown	Not Tracked	2288
Boulder, CO	Yes	Yes	Yes	5 within 12 months	2741	2614
Broken Arrow, OK	Yes	Yes	Yes	3 Witin 90 Days	697	4034
Carlsbad, CA	Yes	No	Yes	1 per year, but also at descretion of Chief of Police	Not Tracked	2957
Cary, NC	No	No	No	0	Not tracked	6458
Cedar Rapids, IA	Yes	No	No	None	4313	1781
Chesapeake, VA	Yes	No	Yes	10	Not Tracked	7845
Chula Vista, CA	Yes	Yes	Yes	4	Not Tracked	2964
Columbia, MO	Yes	No	No	Not Permitted	Not Tracked	2929
Coral Springs, FL	Yes	No	Yes	6 and after 30 days of non registration	19101	3832
Edmond, OK	Yes	No	No	N/A (FINE INCREASED)	Not Tracked	3648
Fort Collins, CO	Yes	No	Yes	2 in 30d/4 in 90d/6 in 180d/8 in 360d	Not Tracked	2763
Fremont, CA	Yes	Yes	No	Not Tracked	7500	Not Tracked
Garland, TX	Yes	No	No	8	11680	7522
Grand Prairie, TX	Yes	No	No	No	Not Tracked	7932
Henderson, NV	Yes	Yes	No	Not Tracked	Not Tracked	Not Tracked
Irving, TX	Yes	No	Yes	12 False Alarms during a permit period	10701	6524
Lawrence, KS	No	No	No	No	Not Tracked	2953
Lincoln, NE	Yes	No	No	Not Tracked	Not Tracked	2764
Naperville, IL	Yes	Yes	Yes	10	Not Tracked	2776
Norman, OK	Yes	No	Yes	5+	6012	6921
Olathe, KS	Yes	No	Yes	10	4282	2148
Overland Park, KS	Yes	No	Yes	10	25254	4075
Peoria, AZ	Yes	No	No	Not applicable	6589	4046
Plano, TX	Yes	No	No	Suspension Not Permitted	25139	11477
Richardson, TX	Yes	No	No	NA	9040	4778
Springfield, MO	Yes	Yes	Yes	12 in 12 months	Not Tracked	2459

Note: "False Alarms" are defined as: An alarm activation where the responding officers found no evidence of actual or suspected criminal activity.

**A Coalition for Mutual Support**  
**Benchmark City Survey - 2017 Data**  
**Grant Programs**

City Name	Source	Amount	Purpose
Bellevue, WA	Bellevue Police Foundation	\$100,000	Law Enforcement Equipment
	UASI-DHS	\$14,100	SWAT Communications
	UASI-DHS	\$7,332	Homeland Security Training
Boca Raton, FL	U.S. Dept of Justice Bulletproof Vest Program	\$6,750	Bulletproof Vest
Boise, ID	Office of Highway Safety (Idaho Transportation Department)	\$252,262	Seatbelt, distracted driving, impaired driving, underage drinking mobilization and mini-grants.
	Idaho Transportation Department Office of Highway Safety LE Liaison Program	\$15,000	Develop and maintain le agency relationships and facilitate the development & promotion of highway safety programs.
	US Homeland Security/Idaho Office of Emergency Management Regional Bomb Squad 4	\$14,000	Develop and maintain a state and county multi-agency coordination unit.
Boulder, CO	20th Judicial District (Colorado) Victim Assistance Law Enforcement (VALE) Grant	\$50,500	50% Salary & benefits of the Victim Advocate Coordinator
Broken Arrow, OK	District Attorney Council (Victim of Crime Act)	\$37,592	Training, Supplies, Contract for Victim Advocate
	State of Oklahoma Highway Safety (2 Grants)	\$100,440	Traffic Safety Education and Enforcement
	Oklahoma Attorney General	\$39,323	Violent Crime

**A Coalition for Mutual Support**  
**Benchmark City Survey - 2017 Data**  
**Grant Programs**

Carlsbad, CA	JAG Grant	\$18,500	Equipment Purchases
	UASI Grant	\$9,000	Training and Equipment
	Operation Stonegarden	\$52,000	Reduce smuggling and border related crimes in San Diego County
Cary, NC			
Cedar Rapids, IA	Justice and Mental Health Collaboration Program - FY17	\$71,182	Collaboration w/mental health provider to increase access and other services for people w/mental illness.
	HIDTA-Eastern Iowa Heroin Initiative	\$105,000	Drug-Prohibition Enforcement Program
	Byrne Justice Assistance	50% of \$47,809	Video Storage - Body Camera Related
Chesapeake, VA	Bureau of Justice Assistance	\$116,691	Police Equipment
	VA Dept. of Emergency Management	\$69,766	Intelligence Unit Equipment
	VA Attorney General's Office	\$5,000	VA Rules Youth Summer Camp
Chula Vista, CA	California Office of Emergency Services	\$204,137	Law Enforcement Specialized Units (DVRT)
	California Office of Traffic Safety	\$530,000	Traffic safety/enforcement
	County of San Diego	\$335,000	Regional Auto Theft Task Force
Columbia, MO	US Dept of Transportation-MO DOT-Division of Hwy Safety	\$74,071	Full Time DWI Unit
	US Dept of Transportation-MO DOT-Division of Hwy Safety	\$20,000	Overtime for DWI Enforcement
	US Dept of Justice - COPS Office	\$178,454	4 officer positions

**A Coalition for Mutual Support**  
**Benchmark City Survey - 2017 Data**  
**Grant Programs**

Coral Springs, FL	FDLE JAG Grant	\$5,928	Overtime Reimbursement for active shooter event
	BJA Annual Block Grant	\$14,906	Purchase Necessary Equipment for the Agency
	BJA Annual Block Grant	\$15,997	Purchase Necessary Equipment for the Agency
Edmond, OK	Oklahoma Highway Safety Office	\$74,260	Speed Enforcement
	Oklahoma Highway Safety Office	\$49,000	Motorcycle Safety Program
	Department of Justice	\$9,823	Body Armor
Fort Collins, CO	Colorado Department of Transportation	\$12,000	Overtime DUI Enforcement
	Colorado Department of Transportation	\$8,000	Overtime DUI Enforcement
	Colorado Department of Transportation	\$4,500	Overtime for Seatbelt Enforcement
Fremont, CA	DOJ - Justice Assistance Grant	\$21,872	Software Analytics Maintenance
	COPS Grant	\$354,447	Front-line Enforcement
	California Office of Traffic Safety	\$165,000	STEP
Garland, TX	DOJ- JAG 2016	\$29,587	Digital storage equipment and digital evidence extraction and analysis hardware for the Digital Forensics Lab
	ICAC 2016	\$13,000	Training and equipment for internet crimes against children
	Texas - State Training Grant	\$20,400	Provide additional training to licensed Peace Officers.



**A Coalition for Mutual Support**  
**Benchmark City Survey - 2017 Data**  
**Grant Programs**

Grand Prairie, TX	VOCA	\$344,491	Victim's Assistance Grant
	TxDOT	\$329,682	STEP - Reduce Traffic Fatalities / Injuries
	State of Texas - Office of the Governor	\$248,719	Commercial Vehicle Enforcement
Henderson, NV	Nevada Department of Public Safety, Office of Traffic Safety	\$135,000	Traffic Enforcement
	U.S. Department of Transportation, Federal Motor Carrier Safety Administration	\$349,545	Commercial Vehicle Enforcement
	Nevada Attorney General's Office	\$45,000	Domestic Violence Advocate
Irving, TX	2017 Cops Hiring Grant	\$375,000	Hiring of new officers
	2017 JMHCP Grant	\$60,000	Hiring Mental Health Program Coordinator (BHLT)
	Office of the Texas Governor	\$38,870	Rifle-Resistant Body Armor
Lawrence, KS	Kansas Department of Transportation - Bureau of Transportation Safety & Technology - Special Traffic Enforcement Program (STEP)	\$36,000	Funding Assignment of Officers to Special Enforcement Activities
	Kansas Department of Transportation- Bureau of Transportation Safety & Technology- IDDP	\$9,909	Funding Assignment of Officers to Special Enforcement Activities
Lincoln, NE	Dept of Justice	\$146,953	Drug Task Force
	Nebraska Crime Commission	\$125,000	Drug Task Force
	Nebraska Crime Commission	\$286,566	Victim Assistance

**A Coalition for Mutual Support**  
**Benchmark City Survey - 2017 Data**  
**Grant Programs**

Naperville, IL	Illinois Law Enforcement Training Standards Board	\$14,660	New Recruit Training Reimbursement
	IL Law Enforcement Alarm System	\$27,947	Patrol/WMD/MMF
	IL Step Grant	\$56,860	Compliance Enforcement
Norman, OK	Highway Safety	\$79,200	Traffic, Impaired Driving and Underage Alcohol Enforcement
Olathe, KS	KS Dept of Transportation	\$29,752	Step, IDDP
	US DOJ	\$16,195	Replacement Equipment
Overland Park, KS	Kansas Department of Transportation	\$45,000	Seatbelt and Aggressive Driving Enforcement
	Kansas Department of Transportation	\$20,000	Enforcing Underage Drinking Laws
	Kansas Department of Transportation	\$12,076	DUI Check lane and Saturation Patrols
Peoria, AZ	AZ Governor's Office of Highway Safety	\$172,654	5 Grant Awards for DUI Enforcement, Motorcycle Safety, School Safety, Bicycle and Pedestrian Safety, Speed Enforcement
	AZ Department of Homeland Security	\$66,165	2 Grant Awards for CBRNE Response and TLO Sustainment
	VOCA	\$131,502	Grant award to fund Victim Assistance Program and staff to assist victims of crimes

**A Coalition for Mutual Support**  
**Benchmark City Survey - 2017 Data**  
**Grant Programs**

Plano, TX	U.S. Department of Justice, Office of Justice Programs - Justice Assistance Grant	\$21,950	Purchase equipment to enhance the Department's ability to detect and deter crime.
	TX Dot - Selective Traffic Enforcement Program - Speed Enforcement and Intersection Traffic Control	\$149,953	Reimburse police officer overtime related to Speed Enforcement and Intersection Traffic Control.
	U.S. Department of Justice, Office of Justice Programs - Justice Assistance Grant	\$20,038	Purchase equipment to enhance the Department's ability to detect and deter crime.
Richardson, TX	Homeland Security	\$97,636	Skywatch Tower
	Homeland Security	\$3,000	Ballistic Blankets for SWAT
	Homeland Security	\$17,750	SWAT Night Vision
Springfield, MO	Missouri Police Chief's Charitable Foundation	\$28,160	Provide online training via contract for up to 352 sworn personnel.
	US Department of Justice, Bureau of Justice Statistics/NIBRS Grant	\$411,772 Shared with Greene Co & Nixa PD (\$156,762 City, \$95,313 GC, \$159,697 Nixa)	Funding to support the transition to National Incident Based Reporting System (NIBRS)
	Springfield Police Foundation	\$16,500	This was to obtain a Ford E350 truck to use in Operation Polar Cops (ice cream truck for community engagement)